SANNCE
Smart home security made easy

Quicker Operation Guide

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01 Package Contents

(HD NVR) (IP Cameras)

(Remote Control) (USB Mouse) (Power Adapter) (Network Cable)
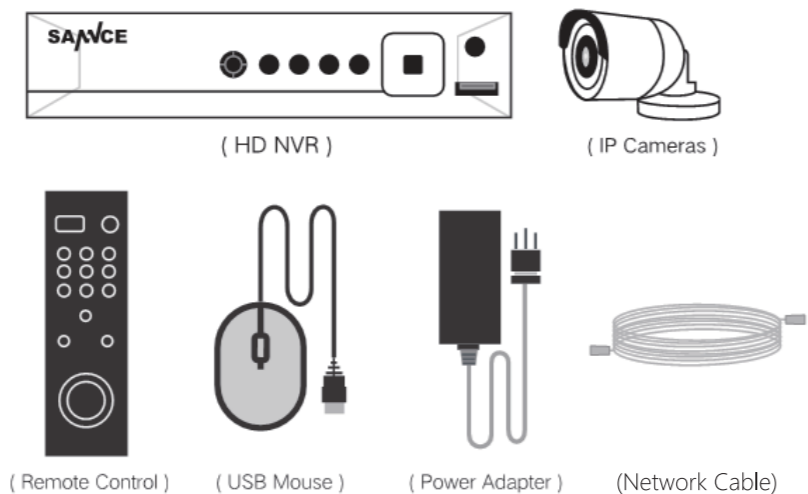
02 Quick Menu

Right-click to open the Quick Menu.

- Main Menu
- Guide
- Quick set
- Record Mode
- PlayBack
- PTZ Control
- HighSpeedPTZ
- Color Setting
- Output Adjust
- Logout
- Leave Full Screen
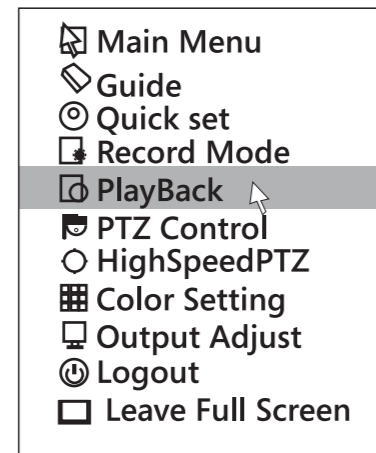
[Main Menu]: Open the Main Menu.

[Guide]: Select to open the Startup Wizard.

[Quick set]: Enter into the IP channel configuration wizard.

[Record Mode]: Select recording modes between Schedule, Manual and Stop.

[PlayBack]: Play back recordings.

[PTZ Control]: Control the PTZ cameras.

[High Speed PTZ]: Enter into controlling the high speed dome camera.

[Color Setting]: Enter into setting the color parameters(Brightness, Contrast, Hue...)

1

[Output Adjust]: Adjust the output settings.

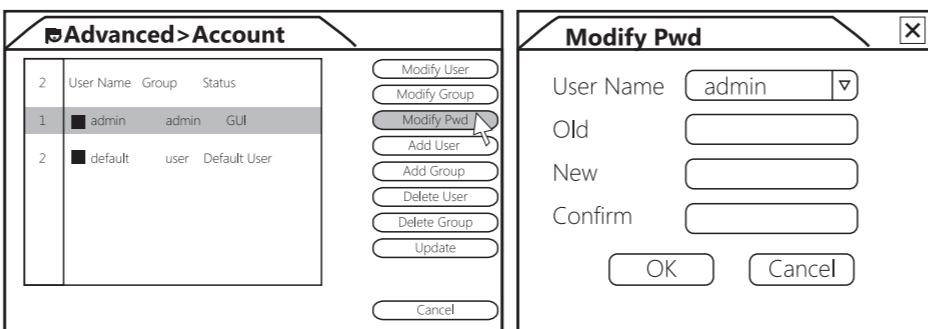**[Logout]:** Click to logout, shutdown or reboot the system.

[Leave Full Screen]: Enter into leaving the full screen display mode.

03 Login and Change Password

1. Login: Log in to the system by inputting your user name and password(The default password "null" means you needn't input the password, just keep the password box blank).

SYSTEM LOGIN

User Name admin

Password

Please Login

OK   Cancel
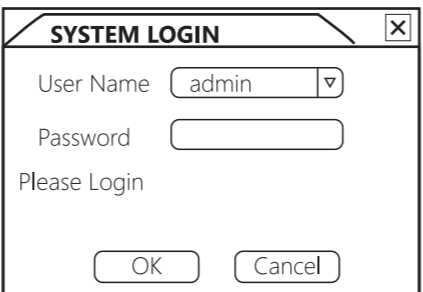
2. Change Password: Enter **"Main Menu">"Advanced">"**Account" to modify the password.

Modify Pwd

User Name admin
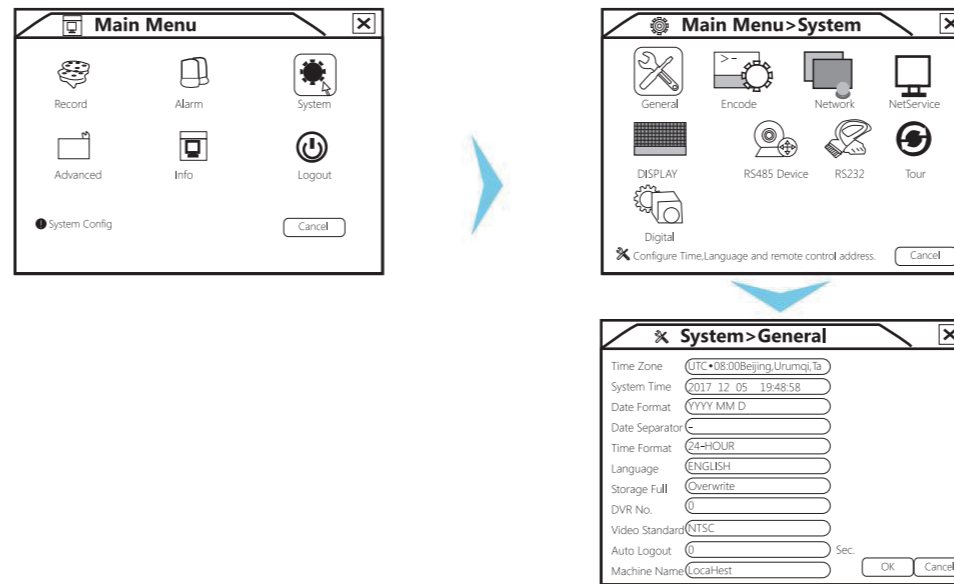
Old

New

Confirm

OK   Cancel

3. Forget Password:
We need you to provide the date of the NVR and the label shows model at the bottom of the NVR to us if you forgot the password, and then we will send super password to you.
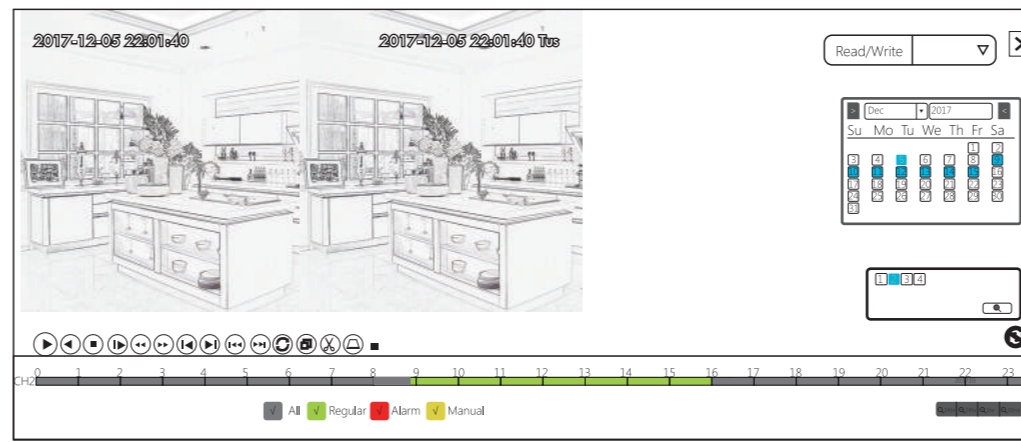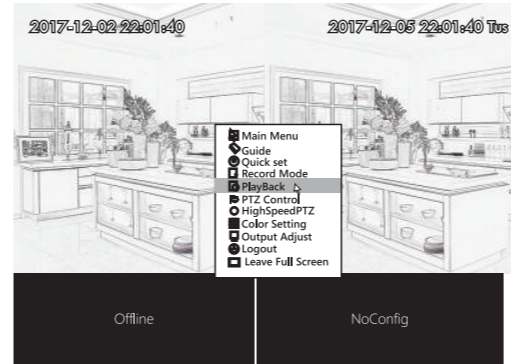
04 Setting the Date and Time

It is important to set the correct time to ensure accurate time stamps on video recordings.

1.In the live viewing window, right-click and then select **Main Menu.**

2. Click **System.**

3. Click **General** to set the current time for the system.
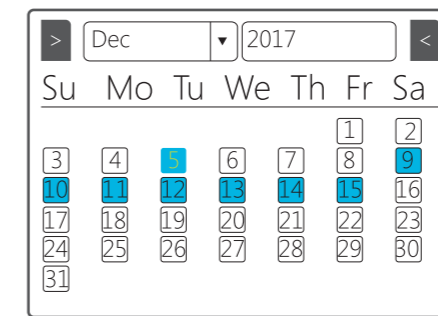
4. Click **OK** to save the settings.

2

Main Menu

Main Menu > System

System > General

05 Search and Playback

Right-click and then select **Playback** in the live viewing window.

2017-12-03 20:01x40   2017-05-06 20:01x40 Tue

Offline   NoConfig

2017-12-03 20:01x40   2017-05-06 20:01x40 Tue

Read/Write

3

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1. The date in blue represents there is video record, you can choose to playback.

Dec   2017

Su Mo Tu We Th Fr Sa
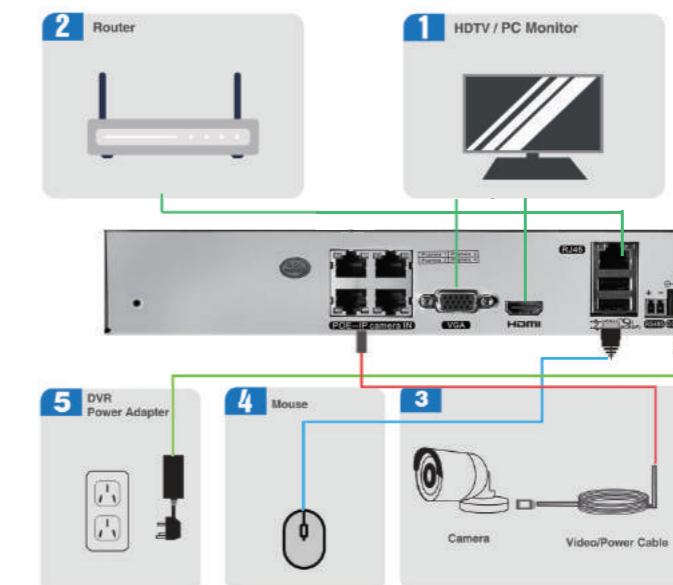
2. Select the channels shows green to playback.
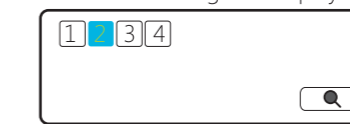
3. Select the time bar shows green to playback (Green represents regular recording).
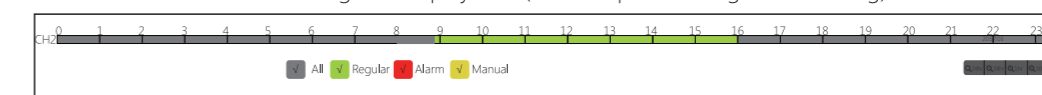
4. You can click " ▶ " button to playback the video files.

Connecting Your System

⚠ Do not plug the NVR into the computer directly. It must be connected to the TV or the display only.


Quick Guide for Mobile & PC

Before start:

1. Make sure you have a router and high-speed network connection;

2.Connect the NVR to your router by using an Ethernet cable;

3.Upgrade your client software and mobile app to the latest version;

4. Make sure your network speed come up to 1Mbps at least to get the best video recording.

iPhone / iPad

a Install the XMEye app for free from the APP Store. Tap the icon XMEye to open the APP.

b Tap Register to create a new account (Need to input the User name and Password).

c Tap "+" to add a new device.

d Configure the following.

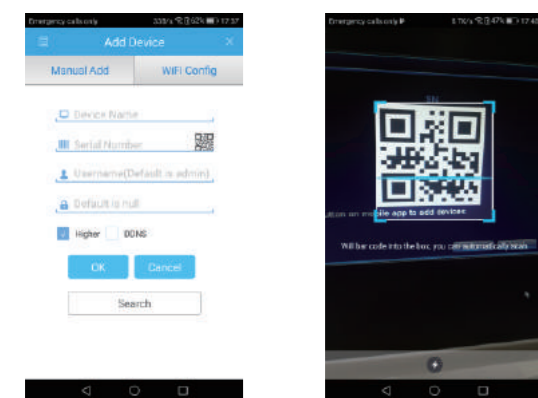Add Device

4
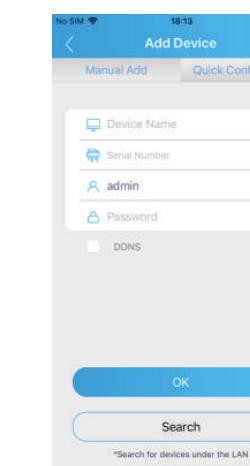
1 [Device Name:] Input a name for your system on your own.

2 [⬚]: Scan the QR code on the NVR's Guide to get the Serial Number. The Guide will pop up when you powered on the NVR for the first time and you can find it on the NVR's quick menu. You can also go to your NVR's **[Main Menu] > [Info] > [Version]> [Serial No.]** to get the Serial Number and then input the Serial Number manually If the QR code can't be scanned.

3 [User Name]: admin

4 [Password]: The password is the same to the password of NVR(The default password "null" means you needn't input the password, just keep the password box blank).

e Tap **OK** to add your device to the APP.

f Whenever you open the XMEye APP, the Device List window will be popped up for the first time. Tap the device you want to view, then you can get the video from all the connected cameras.
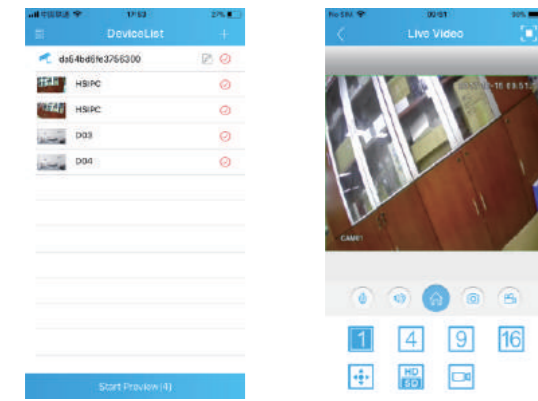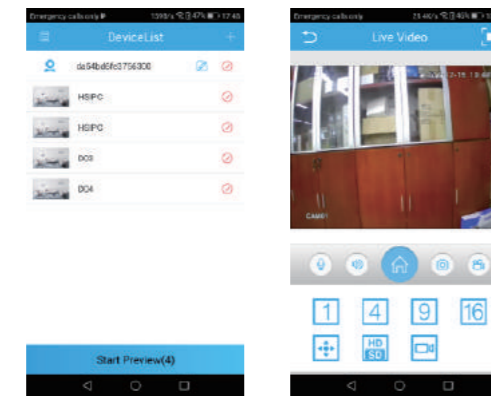

Android

a Install the XMEye APP for free from the Google Play. Tap the icon XMEye to open the APP.

b Tap Register to create a new account (Need to input the User name and Password).

c Tap "+" to add a new device.

d Configure the following.

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1 [Device Name]: Input a name for your system on your own.

2 [⬚]: Scan the QR code on the NVR's Guide to get the Serial Number. The Guide will pop up when you powered on the NVR for the first time and you can find it on the NVR's quick menu. You can also go to your NVR's **[Main Menu] > [Info] > [Version] > [Serial No]** to get the Serial Number and then input your Serial Number manually if you can not scan the QR code.

3 [User Name]: admin

4 [Password]: The password is the same to the password of NVR(The default password "null" means you needn't input the password, just keep the password box blank).

e Tap **OK** to add your device to the APP.

f Whenever you open the XMEye APP, the Device List window will be popped up for the first time. Tap the device you want to view, then you can get the video from all the connected cameras.


PC

1. IE Browser

Visit http://xmeye.net/ via the IE explorer on your PC, shown as below.
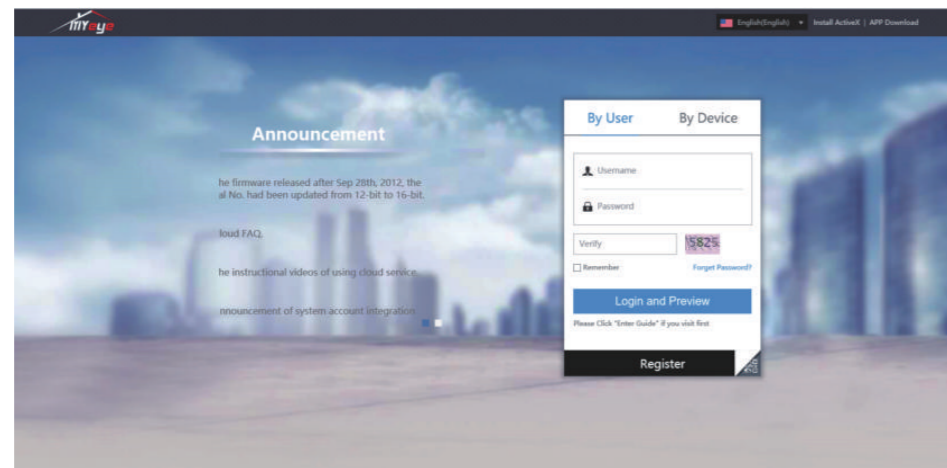

Choose the desired language from the drop-down list on the upper right corner of the screen. For the first visit, it is required to install the "Active.exe" plug-in. Click "Install ActiveX" to download and install the "Active.exe" file.

Log in By User or By Device

By User:

Register an account and log in. Click Register and follow the guide until you get a new account. You can login directly if you have registered an account on your mobile phone.
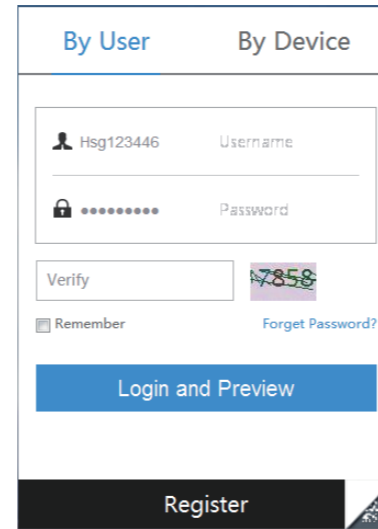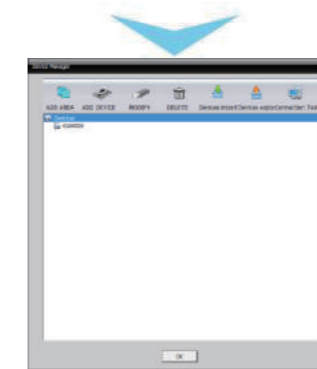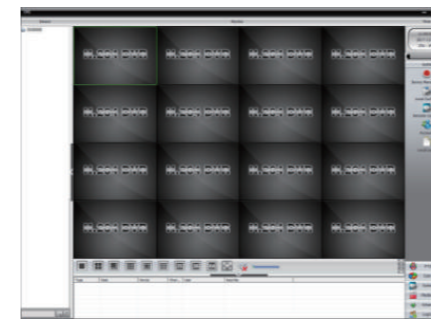

By Device:

[Serial NO.]: Go to NVR's **[Main Menu] > [Info] > [Version] > [Serial No]** to get it.

[Username]: admin

[Password]: The password is the same to the password of NVR(The default password "null" means you needn't input the password, just keep the password box blank).


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2. CMS
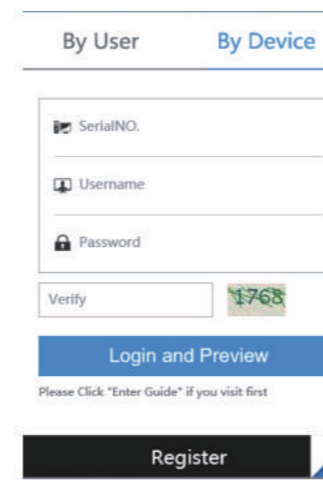
a. Download and install the client software.

1.You can access and install the Client software CMS from the CD contained within the package.

2. Download and install the Client software CMS from Google Play or go to our official website WWW.sanncegroup.com/support.

b. Double-click the CMS icon ⬚ on the desktop or from the Applications list when the installation is completed.

c. Log in to the Client Software by creating the user name and password, you can click and check "**Save Password**" and "**Auto Login**" to login directly. You can uninstall the App and reinstall it again if you forget the account and password.
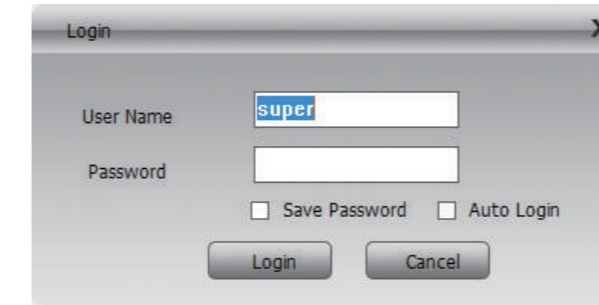
d. Click **[System] > [Device Manager] > [ADD AREA].**

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e. Click **ADD DEVICE.**
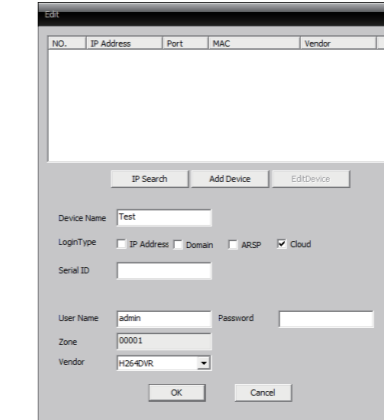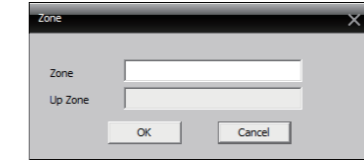
[Device Name]: Set a name for your device.

[Login Type]:

IP Address: make sure your device has been connected to the Internet;

Domain: make sure your device has been connected to the Internet and has an effective domain;

ARSP & Cloud: you can get the Serial No. on the NVR's guide in the Quick Menu. You can also go to your NVR's **[Main Menu] > [Info] > [Version] > [Serial No]** to get the Serial Number and then input your Serial Number manually if you can not scan the QR code.

We recommend you to choose login in the Cloud so that you can view on computer remotely.

[User Name]: admin

[Password]: The password is the same to the password of DVR(The default password "null" means you needn't input the password, just keep the password box blank).

[Zone]: As you have created.

f. Click **OK** to add your device.

Please visit the link and scan the QR code below to get more information:

1.QR code. ⬚

2.Website: www.sanncegroup.com/support

3.Tech support: support@mysannce.com