

Quick Start Guide

1. Download and Install the App

- A. Make sure your mobile devices are connected to the network properly.
- B. Search and download "SanEyes" from Google Play or the App Store.

2. Check Wi-Fi environment

- A. Enable the DHCP function of the router, and ensure it works at 2.4GHz. (This device does not support 5GHz Wi-Fi.)
- B. Ensure your smartphone has been connected to the router.

3. Connect the Device

Method 1: Wireless Connection

- A. Power on the device, and it starts up.
- B. Add Device (Take Android phone as an example)

- Step 1: Launch the App and click on "+" (Figure 1);
- Step 2: Click on "One Key Configuration" (Figure 2);
- Step 3: Input the Wi-Fi password. Move your mobile phone speaker close to the microphone of the device, then click on "Start Configuration" (Figure 3);
- Step 4: Wait for about 40 seconds after. (Figure 4);
- Step 5: Then it displays device "OnLine" and "Password is weak" (Figure 5);
- Note: If this does not appear, press the reset button to reset the device and go back to Step 3 to reconfigure the device again.
- Step 6: For safety sake, please modify the default username and password for the first use (Figure 6);
- Step 7: Reset the username and password of the device administrator, and you're also allowed to set the visitor's username and password (Figure 7);
- Step 8: You can start live viewing now (Figure 8);

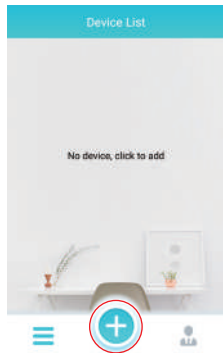


Figure 1

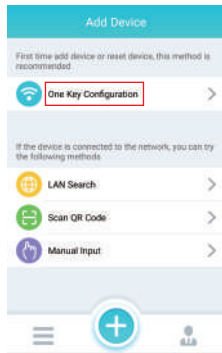


Figure 2

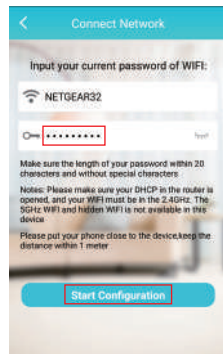


Figure 3

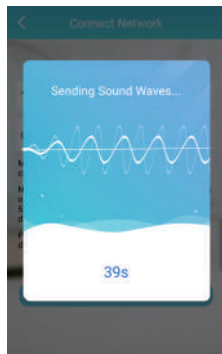


Figure 4

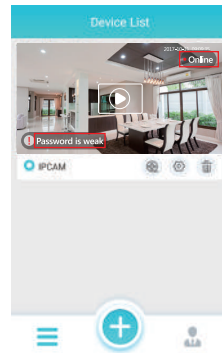


Figure 5

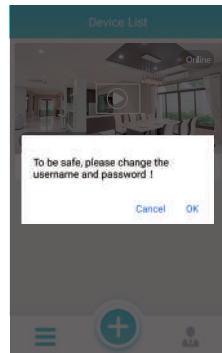


Figure 6

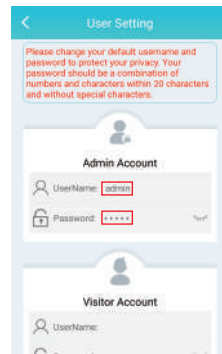


Figure 7

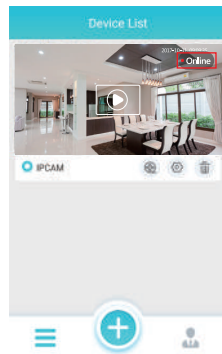


Figure 8

Method 2: Wired Connection

- A. Power on the device, and it starts up.
 - B. Connect the router. Plug one end of the Ethernet cable into the router and the other end goes to the Ethernet port of the device. Please wait for about one minute while the device is connecting to the router automatically.
 - C. Add Device (Take Android phone as an example)
- SZstep 1: Launch the App and click on "+" (Figure 1)
- Step 2: Click on "LAN Search" (Figure 2)
- Step 3: Search the device ID, click on "Add". (Figure 3)
- Step 4: Then it displays device "OnLine" and "Password is weak". (Figure 4)
- Note: If this does not appear, press the reset button to reset the device and go back to Step 2 to reconfigure the device again.
- Step 5: For safety sake, please modify the default username and password for the first use. (Figure 5)
- Step 6: Reset the username and password of the device administrator, and you're also allowed to set the visitor's username and password. (Figure 6)
- Step 7: Click on System settings. (Figure 7)
- Step 8: Click on "WIFI Setting". (Figure 8)
- Step 9: Select the SSID of the router you want to connect. (Figure 9)
- Step 10: Input the password and click on "Setting" on the top right. And the device will reboot and connect to the Wi-Fi network automatically. (Figure 10)

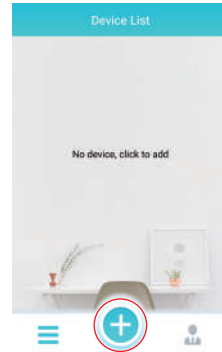


Figure 1

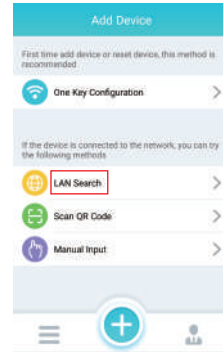


Figure 2



For more information, please visit:

www.sanncegroup.com

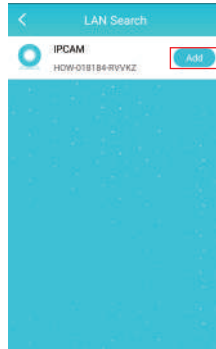


Figure 3

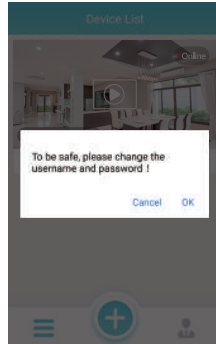


Figure 5

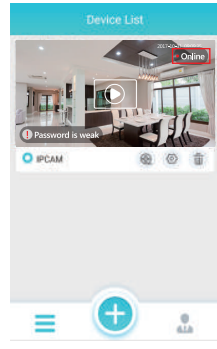


Figure 4

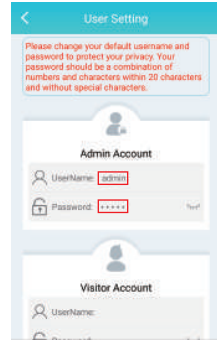


Figure 6

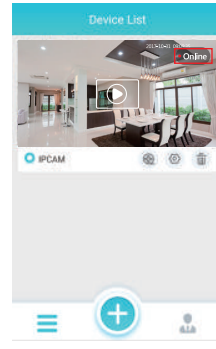


Figure 7



Figure 9

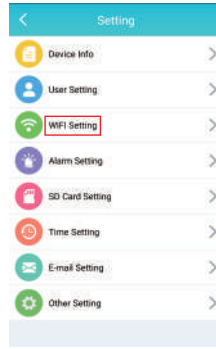


Figure 8

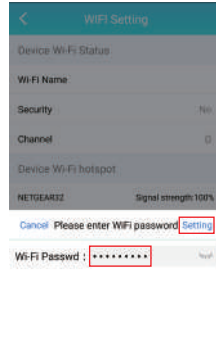


Figure 10

Note: When all the configurations are done, you can unplug the Ethernet cable and enjoy wireless monitoring.

Reset Button:

Long press the "Reset" button for 5 seconds, the device will reboot, and it will automatically restore to factory settings. So you have to do the Wi-Fi settings again after the reboot.

Note: When you're trying to reset the device, please make sure it is powered on.

4. View the Footage (On Browser, PC, or Mobile Devices, here we'll take smartphone as an example)



Talkback Snapshot Recording Video Quality IR On/Off Flip Horizontal Flip Vertical Four-Split Screen Hide/Display Intercom

Note: For PT cameras, you can pan and tilt the camera by sliding on the screen of your phone.

A. View from the Web (IE browser): Input the IP address of the camera in the address bar, and double-click to view live video. (Please install the plug-in before the first use);

B. View from PC: Install the PC client software, add device (use camera ID or IP address) and start live viewing.

Note: When you're viewing the footage on computer, web, Android devices, iPhone or iPad for the first time, please install the corresponding software in advance.

5. Software Download and FAQ

If you encounter any problems when using the device, please feel free to contact our customer service or email us:

Technical support mailbox: support@mysannce.com

Service mailbox: sales@mysannce.com