SANNCE®
Smart Home Security Made Easy

Quick Operation Manual

www.sanncegroup.com MADE IN CHINA

About This Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website. Please use this user manual under the guidance of professionals.

Legal Disclaimer

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVELLANCE LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS THE APPLICABLE LAW. OUR COMPANY SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.
IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

Regulatory Information

FCC Information

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Conditions
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

EU Conformity Statement

This product and -if applicable -the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. The precaution measure is divided into [Warnings] and [Cautions].
Warnings: Serious injury or death may occur if any of the warnings are neglected.
Cautions: Injury or equipment damage may occur if any of the cautions are neglected.

Warnings: Follow these safeguards to prevent serious injury or death.	**Cautions:** Follow these precautions to prevent potential injury or material damage.

Warnings

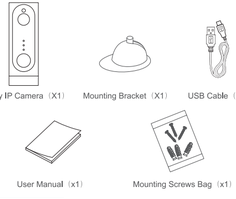
- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region. Please refer to technical specifications for detailed information.
- Input voltage should meet both the SELV (Safety Extra Low Voltage) and the Limited Power Source with 100 to 240 VAC or 12 VDC according to the IEC60950-1 standard. Please refer to technical specifications for detailed information.
- Do not connect several devices to one power adapter as adapter overload may cause over-heating or a fire hazard.
- Please make sure that the plug is firmly connected to the power socket.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.

Preventive and Cautionary Tips

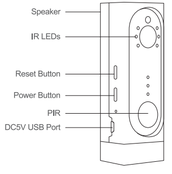
Before connecting and operating your device, please be advised of the following tips:
- Ensure unit is installed in a well-ventilated, dust-free environment.
- Unit is designed for indoor use only.
- Keep all liquids away from the device.
- Ensure environmental conditions meet factory specifications.
- Ensure unit is properly secured to a rack or shelf. Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.
- Use the device in conjunction with an UPS if possible.
- Power down the unit before connecting and disconnecting accessories and peripherals.
- A factory recommended HDD should be used for this device.
- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.

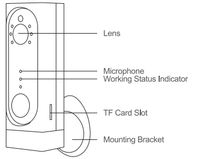
Package List

EN



Product Details





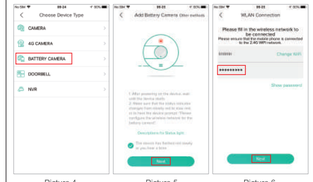
NO.	Buttons	Setting Tips
1	Power Button	1.Long press the button for 5 seconds to turn on/off the device; 2.Press the button for 1 second to turn off the sleep mode.
2	Reset Button	Long press the button for 5 seconds to reset.
3	TF Card Slot	Insert a TF card for storage; it supports max 128G.
4	Working Status Indicator	Flash Red Quickly: The device is not connected to the network; Flash Red Slowly: The device is in the sleep mode; Stay in Blue: The Device is working.

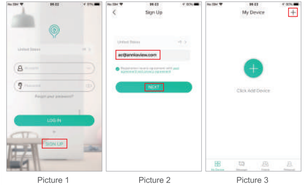
Mobile Client Access

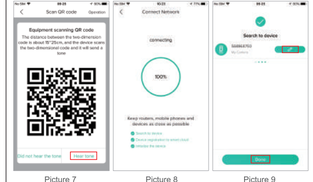
1. Download and Install the APP
A. Please ensure your mobile phone has been connected to the network.
B. Search for **"CloudEdge"** from the Google Play Store or the App Store, download and install it to your phone.

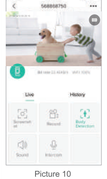
2. Connect the Device
A. Long press the power button for 5 seconds to turn on the power (If the device cannot be turned on, please plug in the DC5V power adapter and charge for 15 minutes.)
B. Ensure the indicator light flashes slowly in red.
Note: The DC5V power adapter is not included in the package.

3.Add the Device (take iphone as an example here)
Step 1: Open the APP and click **"SIGN UP"** (Picture 1);
Step 2 : Please input your email address and follow the steps to complete the registration (Picture 2);
Step 3: Click the **"+"** button in the top right corner (Picture 3);
Step 4: Select **"Battery Camera"** (Picture 4);
Step 5: Click **"Next"** (Picture 5);
Step 6: Input the current Wi-Fi password and click **"Next"** (Picture 6);
Note: The device only supports 2.4GHz Wi-Fi and does not support 5GHz Wi-Fi at present.
Step 7: Hold the QR code on the phone to face the camera lens within 15 to 25 cm. After the camera scans the QR code successfully, it will send out a prompt tone, then please click **"Hear tone"** (Picture 7);
Step 8: The device is connecting to the network (Picture 8);
Step 9: After the connection is completed, you can edit the camera name and click **"Done"** to open the camera (Picture 9);
Step 10: Now you can start the live preview (Picture 10).

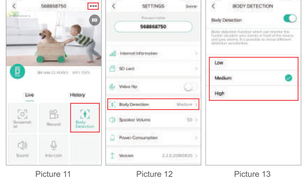

Picture 4 Picture 5 Picture 6


Picture 1 Picture 2 Picture 3

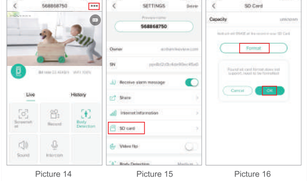

Picture 7 Picture 8 Picture 9


Picture 10

4. Body Detection
The camera's body detection function is enabled by default.
A. Enter the preview interface and click the **"..."** icon in the top right corner(Picture 11);
B. Click **"Body Detection"** (Picture 12);
C. Choose the sensitivity degree you need (Picture 13).


Picture 11 Picture 12 Picture 13

5.Device Storage
A. Enter the preview interface and click the **"..."** icon in the top right corner (Picture 14);
B. Click **"SD card"** (Picture 15);
C. Click **"Format"**, then the system will automatically be formatted. And the status will display normal after the formatting is completed (Picture 16);
Note: Please insert a SD card before you turn on the camera, otherwise the SD card cannot be read. Formatting the SD card will clear all recordings.


Picture 14 Picture 15 Picture 16

After-Sale Service and FAQs

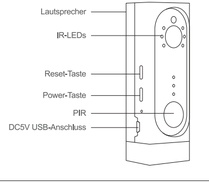
If you encounter any problems while using this device, please feel free to contact our customer service department, or send an email to our technical support at **support@mysannce.com**, And our after-sales service's email address is **sales@mysannce.com.**

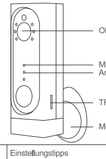
Manufacturer：Shenzhen Kean Digital co., Ltd.
Address: Rujun Building, Floor 4,No.105, the Center Road, Bantian Street, Longgang Zone, Shenzhen, China
Tech Support: support@mysannce.com

Paketzusammenstellung

DE

Produktinformationen





NR.	Tasten	Einstellungstipps
1	Power-Taste	1.Halten Sie die Taste 5 Sekunden lang gedrückt zum An-/Ausschalten des Geräts; 2.Halten Sie die Taste 1 Sekunde lang gedrückt, um den Schlafmodus auszuschalten.
2	Reset-Taste	Halten Sie die Taste 5 Sekunden lang gedrückt, um das Gerät zurückzusetzen.
3	TF-Kartensteckplatz	Stecken Sie eine TF-Karte ein für Speicherplatz; das Gerät unterstützt max 128G.
4	Arbeitsstatusanzeigeor	Blinkt schnell rot: Das Gerät ist nicht mit dem Netzwerk verbunden; Blinkt langsam rot: Das Gerät befindet sich im Ruhemodus; Bleibt Blau: Das Gerät funktioniert.

Mobiler Kunden-Zugriff

1. Laden Sie die APP herunter und installieren Sie sie
A. Bitte achten Sie darauf, dass Ihr Handy mit dem Netzwerk verbunden ist.
B. Suchen Sie nach **"CloudEdge"** im Google Play Store oder im App Store, laden Sie es herunter und installieren Sie es auf Ihrem Handy.

2. Verbinden Sie das Gerät
A. Drücken Sie die Power-Taste 5 Sekunden lang, um das Gerät einzuschalten (Wenn sich das Gerät nicht einschalten lässt, schließen Sie bitte das DC5V-Netzteil an und laden Sie es 15 Minuten lang auf).
B. Stellen Sie sicher, dass die Kontrollleuchte langsam rot blinkt.
Hinweis: Das DC5V-Netzteil ist nicht im Paket enthalten.

3.Fügen Sie das Gerät hinzu (hier wird iphone als Beispiel genommen)
Schritt 1: Öffnen Sie die App und klicken Sie **"Registrieren"** (Bild 1);
Schritt 2: Bitte geben Sie Ihre Email-Adresse ein und folgen Sie den Schritten, um die Registrierung abzuschließen (Bild 2);
Schritt 3: Drücken Sie den **"+"** Knopf rechts oben in der Ecke (Bild 3);
Schritt 4: Wählen Sie **"Batterie-Kamera"** aus (Bild 4);
Schritt 5: Drücken Sie **"Nächster Schritt"** (Bild 5);
Schritt 6: Geben Sie das Wlan-Passwort ein und drücken Sie **"Nächster Schritt"** (Bild 6);
Hinweis: Das Gerät unterstützt nur 2,4 GHz Wlan und unterstützt derzeit kein 5 GHz Wlan.
Schritt 7: Halten Sie den QR-Code auf dem Telefon so, dass er zwischen 15 bis 25 cm von der Kamera entfernt ist. Nachdem die Kamera den QR-Code erfolgreich gescannt hat, sendet sie einen Prompt Ton aus, dann klicken Sie bitte auf **"Höre den Ton"** (Bild 7);
Schritt 8: Das Gerät verbindet sich mit dem Netzwerk (Bild 8);
Schritt 9: Nachdem die Verbindung abgeschlossen ist können Sie den Kameranamen verändern und auf **"Fertig"** klicken, um die Kamera zu öffnen (Bild 9);
Schritt 10: Jetzt können Sie die Live-Vorschau starten (Bild 10).

Bild 1 Bild 2 Bild 3

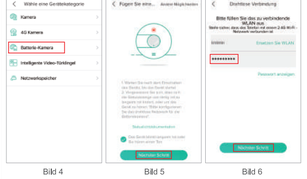


Bild 4 Bild 5 Bild 6

Bild 7 Bild 8 Bild 9

Bild 10

4. Infrarot-Erkennung
Die Körpererkennungsfunktion der Kamera ist standardmäßig aktiviert.
A. Öffnen Sie die Vorschau-Oberfläche und klicken Sie auf das Symbol **"..."** in der rechten oberen Ecke (Bild 11);
B. Klicken Sie auf **"Infrarot-Erkennung"** (Bild 12);
C. Wählen Sie den Empfindlichkeitsgrad, den Sie benötigen (Bild 13).

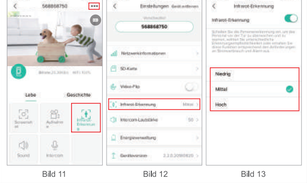


Bild 11 Bild 12 Bild 13

5.Gerätespeicher
A. Öffnen Sie die Vorschau-Oberfläche und klicken Sie auf das Symbol **"..."** in der rechten oberen Ecke (Bild 14);
B. Klicken Sie auf **"SD-Karte"** (Bild 15);
C. Klicken Sie auf **"Formatierung"**, dann wird das System automatisch formatiert. Und der Status wird nach Abschluss der Formatierung normal angezeigt (Bild 16);
Hinweis: Bitte legen Sie eine SD-Karte ein, bevor Sie die Kamera einschalten, da die SD-Karte sonst nicht gelesen werden kann. Durch das Formatieren der SD-Karte werden alle Aufnahmen gelöscht.

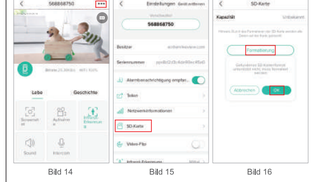


Bild 14 Bild 15 Bild 16

Kundendienst und FAQs

Wenn Sie bei der Verwendung dieses Geräts Probleme haben, wenden Sie sich bitte an unseren Kundendienst oder senden Sie eine E-Mail an unseren technischen Dienst unter folgender Adresse **support@mysannce.com**. Und die E-Mail-Adresse unseres Kundendienstes lautet **sales@mysannce.com.**

Manufacturer：Shenzhen Kean Digital co., Ltd.
Address: Rujun Building, Floor 4,No.105, the Center Road, Bantian Street, Longgang Zone, Shenzhen, China
Tech Support: support@mysannce.com